

Installation Guide

WiFi 6 AX900Mbps USB Wireless Adapter

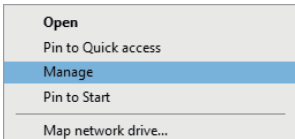
Free Drive

8851BU

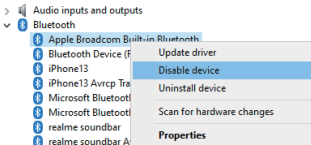
Before Using the Adapter

Check for Built-in Bluetooth:

1. If your computer has built-in Bluetooth, it must be **disabled** to avoid conflicts with the adapter.
2. Right-click on the "My Computer" icon, select **Manage**, then go to **Device Manager**.



3. In Device Manager, locate any built-in Bluetooth device, right-click, and select **Disable Device**.



Driver Installation (Windows 10)

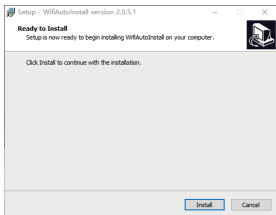
1. Insert the network adapter into a USB port on your computer.
2. Open the **File Explorer** and navigate to the **CD drive** (created by the device).



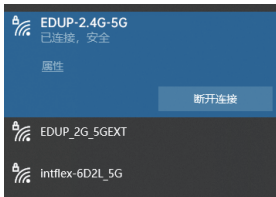
3. Double-click **WifiAutoInstall_Setup.exe** to begin the installation.



4. Click Install and wait for the process to complete.



5. Once installation is finished, the window will automatically close. You can now connect to Wi-Fi from the lower-right corner of your desktop.



Frequently Asked Questions (FAQ)

Bluetooth Issues


1. Bluetooth can't find devices

- Ensure that the Bluetooth driver is installed. You can download it from the official website:

<https://admin.szedup.com/storage/default/20240708/ep-ax900-driver6a4a1ae18f53300d96eeeb7a50baf048654a1c81.zip>

<https://www.szedup.com/DownloadCenter>

Search: 910

Driver Soft Name	Match To Platform	Upload Date	Download
EP-AX900/910 Driver	Windows 10/11	2024-07-08 14:03:09	

2. Bluetooth Support Service

- Ensure that the **Bluetooth Support Service** is running:
- Press **Win + R**, type `services.msc`, and press **Enter**.
- In the Services list, locate **Bluetooth Support Service** and ensure it is running.

3. Remove Old Bluetooth Devices

- If you've used another Bluetooth adapter, follow these steps:
 1. Open **Device Manager** (right-click "This Computer" > **Manage** > **Device Manager**).
 2. Click **View** and select **Show Hidden Devices**.
 3. Locate and uninstall any old Bluetooth devices.

Network Connection Problems

1. Slow or Unstable Internet

- Check that your network is on the **5GHz** band for better speed and reliability.
- Avoid placing the network adapter near walls or sources of magnetic interference.
- Try using a different USB port, especially one further from interference sources.

2. Adjust Router Settings

- Access your router's settings by entering 192.168.1.1 or 192.168.0.1 into your browser.
- In the router's admin page, adjust the channel and bandwidth settings to reduce interference. Choose less congested channels if possible.
- If the above troubleshooting steps don't resolve the issue, please contact our technical support for further assistance.